



# Privacy Policy

**Last Updated:** 17/02/2025

At OpusHub, we value your privacy. This privacy policy outlines how we collect, use, and protect your personal data when you use our services.

**1. Information We Collect** OpusHub collects the following personal information when you use our services:

- **Name**
- **Email address**

We do not directly collect payment information. Payment details are managed by **Stripe** (our payment processor), and their privacy policy governs how payment information is handled.

**2. How We Use Your Information** The personal information we collect is used for the following purposes:

- **To provide our services:** This includes allowing you to access and use OpusHub features.
- **Analytics:** We may use your data for statistical purposes to improve our services and enhance user experience.
- **Customer support:** We use your contact information to assist with inquiries, troubleshooting, and support.

**3. Data Sharing with Third Parties** We may share your personal data (name & email address) with the following third parties:

- **Stripe:** For payment processing. Stripe is responsible for handling payment information securely.
- **SendGrid:** For email communications, including sending service-related notices and updates.

We do not sell, trade, or rent your personal data to third parties for marketing purposes.

**4. Data Security** We take the security of your personal data seriously and use secure servers to protect it. While we implement robust security measures, please be aware that no data transmission method over the internet is 100% secure.

**5. User Rights** As a user, you have the following rights regarding your personal data:

- **Access:** You have the right to request a copy of the data we hold about you.



- **Correction:** You can request to update or correct any inaccuracies in your personal data.
- **Deletion:** You can request that we delete your personal data immediately.

**6. Cookies and Tracking Technologies** We do not use cookies or any other tracking technologies on the OpusHub platform.

**7. International Data Transfers** We do not transfer your personal data internationally.

**8. Data Retention** We retain your personal data until you request deletion. Once you delete your account, your data will be permanently deleted from our database after 90 days. This retention period allows you to undo the deletion if needed.

**9. Children's Privacy** OpusHub does not target children and does not knowingly collect data from children under the age of 13. If we become aware that a child has provided us with personal data, we will take steps to delete such information.

**10. Contact Us** If you have any questions or concerns about this privacy policy, or wish to exercise your rights regarding your personal data, please contact us at:

**Email:** [support@opushub.io](mailto:support@opushub.io)